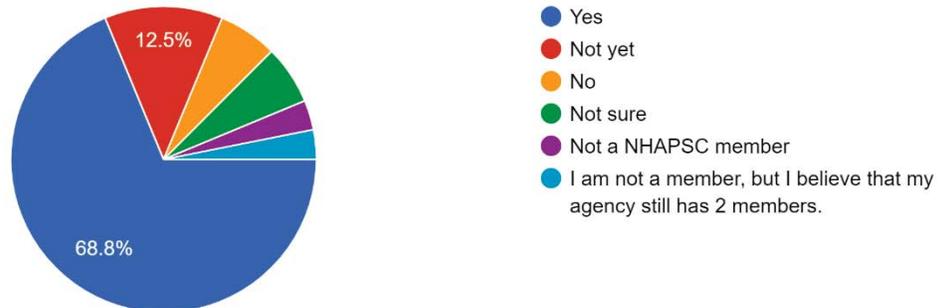


2020 NHAPSC Survey Results

Thanks to all who participated in the 2020 NHAPSC Survey! There was a 60% response rate, which is excellent (32 out of 53). The following graphs and charts show the responses.

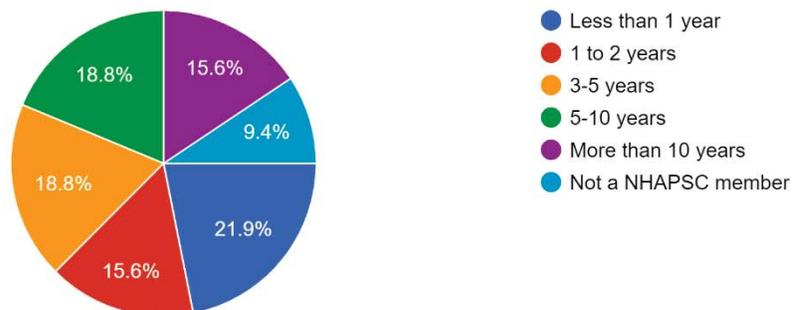
Have you renewed your NHAPSC Membership for 2020?

32 responses



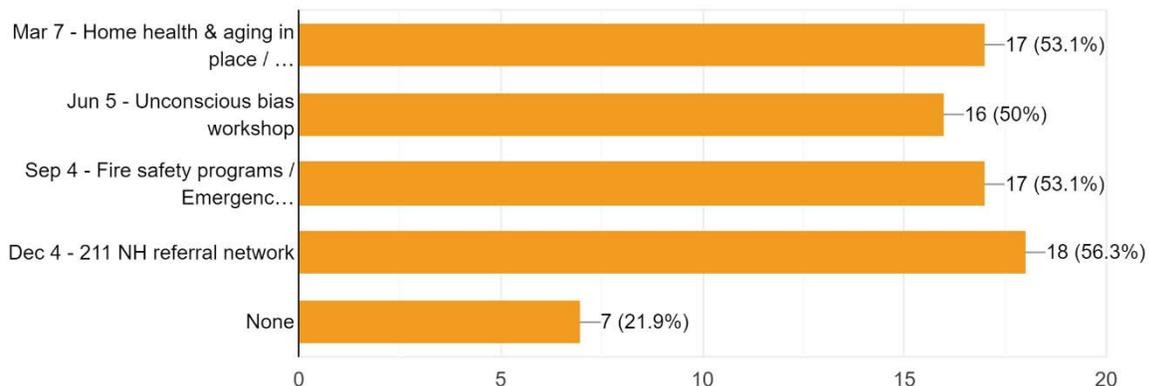
How long have you been a NHAPSC Member?

32 responses



Which NHAPSC meetings did you attend in 2019? (Check all that apply.)

32 responses

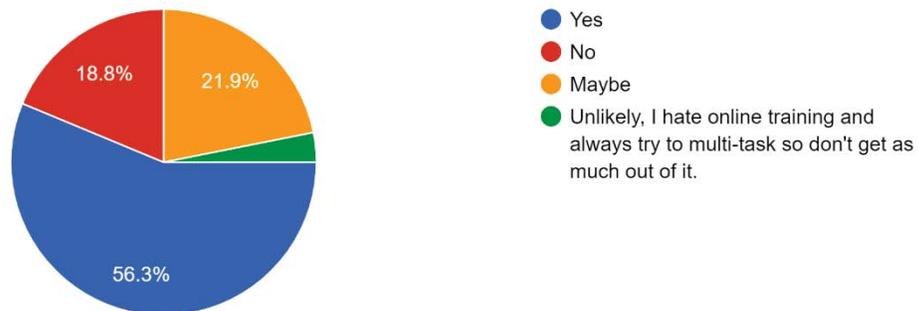


2020 NHAPSC Survey Results

| If you don't attend NHAPSC meetings, what keeps you away? | |
|---|-----------|
| Not enough hours to get everything else done | 6 (38%) |
| Topics did not apply to my work | 2 (12.5%) |
| Work with families, not the elderly | |
| Public housing coordinators have different dynamic | |
| Getting training needs met elsewhere | 1 (6.3%) |
| Too far to travel | 1 (6.3%) |
| Other: Schedule conflict | 2 (12.5%) |
| Other: New Service Coordinator | 3 (18.8%) |
| Other: No driver | 1 (6.3%) |

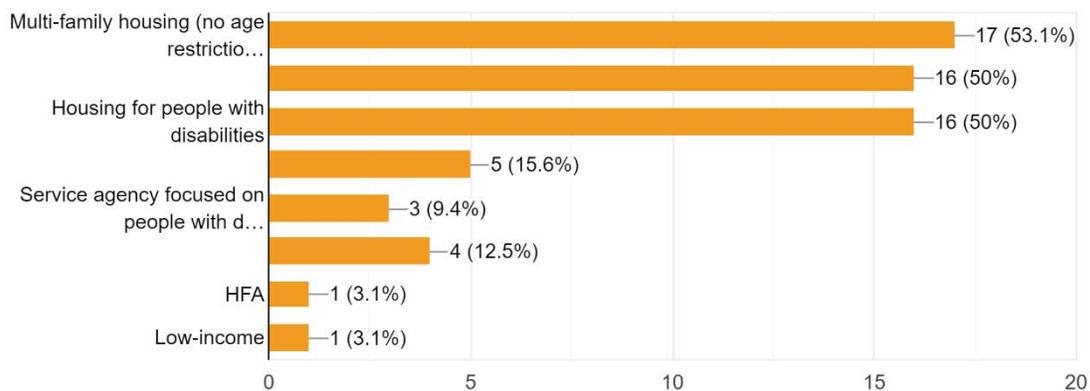
Would you participate in NHAPSC trainings if they were offered over the internet? (RingCentral, Zoom!, etc.)

32 responses



What type of housing or community setting do you work in? (Check all that apply.)

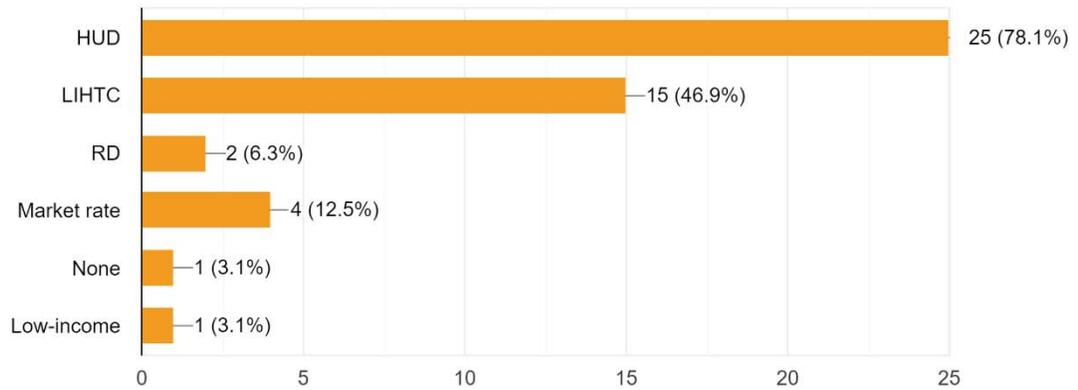
32 responses



2020 NHAPSC Survey Results

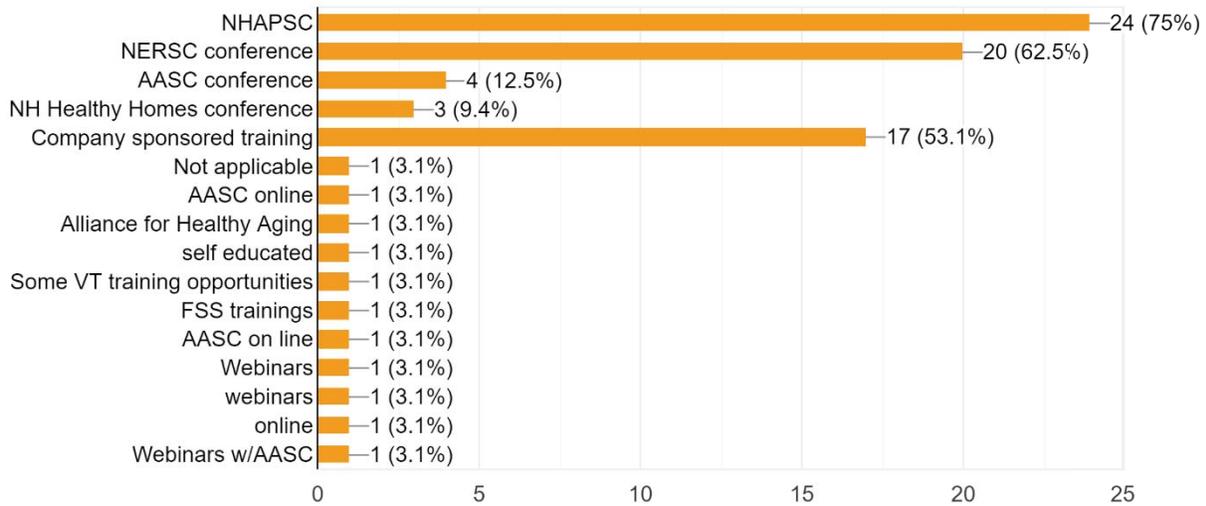
If you work in housing, what type of properties do you serve? (Check all that apply.)

32 responses



Where do you get your service coordination training needs met? (Check all that apply.)

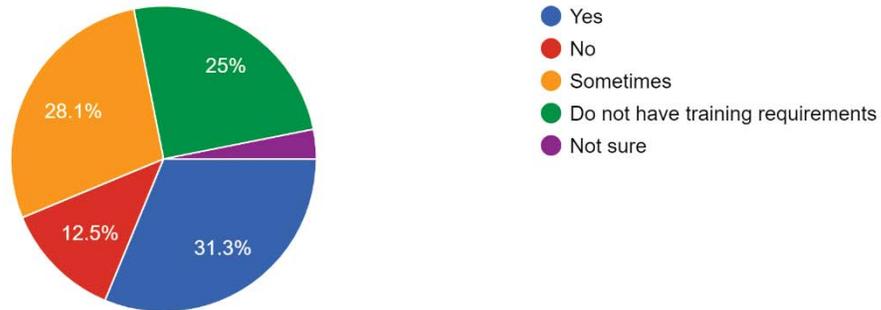
32 responses



2020 NHAPSC Survey Results

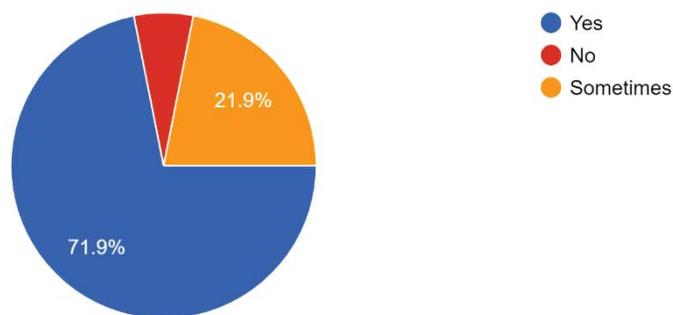
Do you find it easy to meet the service coordinator training requirements for the HUD and LIHTC?

32 responses



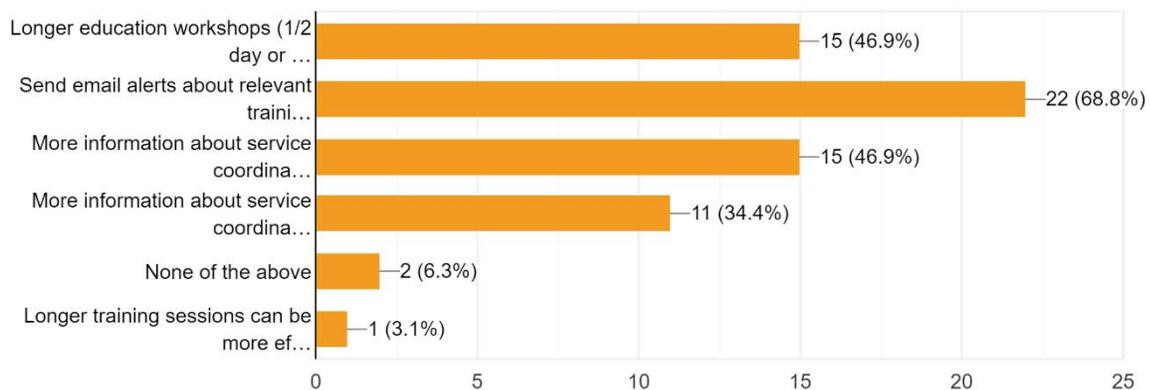
Do you feel that you are given the tools you need to be a successful service coordinator? (by your agency/organization/etc.)

32 responses



Would it be helpful if NHAPSC offered any of the following? (Check all that apply.)

32 responses



2020 NHAPSC Survey Results

| What education topics are you interested in? (Check all that apply.) 32 responses | # Yes | % Yes |
|--|--------------|--------------|
| Service coordination best practices | 25 | 78.1% |
| Behavioral health services and programs | 23 | 71.9% |
| Benefit programs or services for low-income populations | 22 | 68.8% |
| Community building strategies | 21 | 65.6% |
| Adaptations, technology and services to help people stay in their homes | 20 | 62.5% |
| Strategies and services for addressing hoarding | 19 | 59.4% |
| Eviction prevention and housing stability strategies | 19 | 59.4% |
| Food security / engaging residents with nutrition and food programs | 16 | 50.0% |
| Understanding dementia - how to identify it and work with people in early stages | 12 | 37.5% |
| Financial capability or literacy programs | 12 | 37.5% |
| Green programs and strategies for our communities | 11 | 34.4% |
| Other: community involvement ideas and social iteration success information | 1 | 3.1% |

Thank You!

Please share any suggestions on how to improve NHAPSC. Or feel free to leave general comments. 11 responses

I find the services valuable. I enjoy getting together with other providers from NH. I appreciate NHH as our sponsor.

My attendance has been less due to family circumstances plus only having p/t hours, and another job. I find the trainings helpful generally and have obtained some speakers. Recently we at Richard Brown House had an administrator from BEAS come to talk to us - I have asked her if she might speak to NHAPSC about what the BEAS can and cannot do. Waiting a reply.

I enjoy NHAPSC and I always gain something from each meeting.

Nice Survey.

You do a great job, wish we could make it to more. Thank you!

This is my very first training, and it was great. The information on Alzheimers was very helpful so I can imagine that other topics will be great. Thank you!

I like getting out of the office and seeing and speaking to to other RSC's. If we started doing training's online I would not renew my membership. Face to face contact is super important for professionalism but also my sanity!

I have seen an amazing "growth" over the last 20 years! Great job NHAPSC!

I would be willing to carpool if there are RSCs that want to avoid long drive.

Still learning. Internet training is best for me.

This was my first NHAPSC seminar and I am so glad it was on dementia recognition. Thank you!